



**Securus**  
Safeguard Monitor Protect

**Securus** **FMS**

**WE DO IT ALL FOR YOU!**

## What is the Full Monitoring Service?

The **Securus Full Monitoring Service** is managed by a team of safeguarding experts who monitor, analyse and alert the school to any potential incidents of concern. This approach to online safety ensures that ALL school devices are constantly monitored without taking up valuable teaching and staff management time



**24/7 Monitoring** of ALL devices

**High Severity**, Category 4 & 5 captures are always sent to the designated school staff via phone and email for immediate attention

**Regular Reports** are sent with an analysis of all capture activity

## Key Benefits

**Cost effective** service

**Remove time constraints** on school staff to constantly review captures, reducing interruption to the school structure

**Complies with** Keeping Children Safe in Education guidance, the PREVENT duty and Ofsted & ISI Inspections

When an incident is triggered a screenshot capture of the activity is sent to the Securus portal for review and analysis



For more information on the Securus Full Monitoring Service

Tel: 44 (0) 330 124 1750

Email: [enquiries@securus-software.com](mailto:enquiries@securus-software.com)

Web: [www.securus-software.com](http://www.securus-software.com)



**Securus**  
Safeguard Monitor Protect

**Securus** **FMS**

**WE DO IT ALL FOR YOU!**

## How the Full Monitoring Service works!



**1**



**Active monitoring software** installed onto the devices or the network (or both). Designated staff details are loaded with contact details for alerts. 'Go Live' date issued and service is 'Activated'

**2**



**Our Safeguarding Experts** monitor activity daily for incidents of concern 'captures' - there are 5 capture severity levels. Category 1 is low risk up to Category 5 being high risk

**3**



**When a capture of concern has been detected**, the safeguarding team will analyse and determine the level of risk from the detailed evidence and ascertain whether it is a false/positive capture or one of greater concern

**4**



**Captures of greater concern generate alerts** that are immediately sent to the designated contacts for their attention - Category 4 and 5 captures will always be emailed immediately for urgent action

**5**



**Regular Reports** are sent to designated staff summarising all capture activity - we can also offer help & advice where necessary

For more information on the Securus Full Monitoring Service

Tel: 44 (0) 330 124 1750

Email: [enquiries@securus-software.com](mailto:enquiries@securus-software.com)

Web: [www.securus-software.com](http://www.securus-software.com)